



Health Services
LOS ANGELES COUNTY

March 15, 2007

Los Angeles County
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TO: Each Supervisor

FROM: Bruce A. Chernof, M.D.
Director and Chief Medical Officer

SUBJECT: **REQUEST TO AMEND INFORMATION
TECHNOLOGY SUPPORT SERVICES MASTER
AGREEMENT (ITSSMA) WORK ORDER N7G-0034
FOR A CONSULTANT TO ASSIST IN THE UNIQUE,
UNIFIED PATIENT IDENTIFIER SYSTEM FOR THE
DEPARTMENT OF HEALTH SERVICES**

Bruce A. Chernof, MD
Director and Chief Medical Officer

John R. Cochran III
Chief Deputy Director

Robert G. Splawn, MD
Senior Medical Director

This is to advise you of my intent to request the Internal Services Department (ISD) to amend the ITSSMA Work Order N7G-0034 with ACS Healthcare Solutions, formerly known as Superior Consultants, by extending the term and increasing the total maximum dollar amount. It is requested that this Work Order be extended to March 30, 2008 and increase the total maximum amount by \$309,920. This added funding will increase the total cost of this project to \$961,050. In accordance with ITSSMA Guidelines, prior Board notice is required for projects that will exceed \$300,000.

BACKGROUND

The County of Los Angeles Strategic Plan, Goal 7, Strategy 1 calls for the Departments of Health Services (DHS) and Mental Health (DMH) to establish a unique identifier to link patients across DHS departments.

The Unique, Unified Patient Identifier (U²PI) project is underway to establish this common unique identifier. The project is currently conceived in three phases:

Phase I: Reduce duplicate medical record numbers in each DHS QuadraMed Affinity System.

Phase II: Link DHS QuadraMed Affinity Systems with a common identifier, using an Enterprise Master Patient Index (EMPI) system.

Phase III: Link DHS QuadraMed Affinity Systems, and possibly other DHS systems to be determined, with the DMH system to provide a common identifier for patients receiving services in both departments.

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The consultant performing under this Work Order is acting as the single point of contact in DHS for all activities related to the U²PI project. DHS is drawing on the consultant's unique experience and expertise to assist with project strategy, technology selection, technical architecture, procurement, and implementation.

Implementation of the technology and services for Phase I of the project is currently underway, including installation and configuration of hardware and software to improve patient identification. Phase I also includes cleanup of existing duplicate medical record numbers at each facility. These activities require coordination across all DHS facilities to ensure optimum and uniform configuration and implementation of the software tools. The EMPI Consultant's expertise and project management services continue to be necessary to ensure successful implementation of Phase I and to plan for Phase II.

This Work Order was competitively bid and awarded in April, 2004 for a maximum total amount of \$464,880. Your Board was advised in a memo dated April 25, 2004 of the proposed actions.

This Work Order was amended in August, 2006 to extend the term to March 30, 2007 and increase the dollar amount by \$186,250 for a total maximum dollar amount of \$651,130. Your Board was advised in a memo dated August 21, 2006 of the proposed action.

JUSTIFICATION

The Los Angeles County Strategic Plan requires DHS to "develop and implement a system for assigning and tracking a single identifier for clients receiving Health and Mental Health County services." Satisfying this objective requires the acquisition of an EMPI system, which represents a long-term infrastructure investment. No DHS staff is currently available with prior experience with EMPI systems. This project is already being implemented and the Department requires the continued expertise and services of the EMPI Consultant to ensure project success.

Because of the long-term nature of this project, DHS is currently in the process of developing a Professional Services Board Agreement to obtain the current services provided under this Work Order. It is estimated that the Professional Services Board Agreement will be completed within the extended period of this Work Order. Once the Professional Services Board Agreement is approved, this Work Order will be terminated.

FINANCIAL IMPACT

The hourly rates for this contractor will remain the same during the extended term. The increased cost of this Work Order will be \$309,920. This added funding will increase the total maximum amount of this project to \$961,050. The funds for this project are included in the Health Services Administration's (HSA) FY 2006-07 Final Budget and has been requested in HSA's FY 2007-08 Proposed Budget.

CLOSING

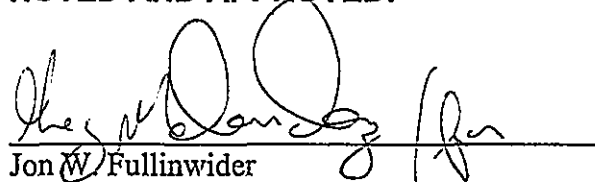
Consistent with ITSSMA policies and procedures, we are informing your Board of our intention to amend the term of this Work Order and increase the maximum dollar amount. If no objection is received from your Board by April 9, 2007, we will request ISD to proceed with the amendment of this Work Order.

If you have any questions or require additional information, please let me know.

BAC:gc

c: Chief Administrative Officer
County Counsel
Executive Officer, Board of Supervisors
Chief Information Officer
Director, Internal Services Department

NOTED AND APPROVED:


Jon W. Fullinwider
County Chief Information Officer

3/22/2006
Date